



## *MCA Awards 2018 Finalist*

### **Change Management in the Private Sector**

#### **Gate One with Easyjet**

Gate One partnered with easyJet to deliver an enterprise-wide target operating model (TOM) transformation programme. Working 'shoulder to shoulder' the Gate One / easyJet team delivered a new TOM enabling future growth, with clearer decision making and empowered leadership accountabilities. This leaner, more focused organization supports ongoing cost challenges. Four strategy pillars (Digital & Data, Customer Focus, Network, Relative Cost) were implemented, supporting future competitive advantage. Behaviour change focused on improving collaboration and decision making, and the programme created a culture of resilience and focus, leaving a legacy of transformational skills for HR and business leaders.