

MCA Awards 2018 Finalist

Change Management in the Public Sector
Inner Circle Consulting with Essex County Council

Independent living tackles some of the most pressing challenges of our generation. Falling funding for social care and the NHS, rising social care costs and a shortage of family housing are all addressed by having suitable accommodation for older people to move into from their family homes. The Inner Circle Consulting designed Independent Living programme fundamentally changed the way Essex County Council deliver housing for older people. When completed, over 3000 older people would have been rehoused, releasing family homes, keeping them out of expensive and inappropriate residential care and away from hospitals. In addition £400m would have been invested in construction, creating £700m of development value and saving Essex County Council over £10m annually. Few programmes have such comprehensive and far reaching impacts.

