



## *MCA Awards 2018 Finalist*

### **Performance Improvement Consultant of the Year**

**Jon De'Ath, Mason Advisory**

Jon exemplifies what Mason Advisory is all about – he's a pragmatic do-er who works at the heart of client organisations to help them overcome their challenges. He's an all-round IT consultant with specialist expertise in IT service management. Jon has only been a consultant for three years, but in that time, he has been promoted from a very effective hands-on principal to a managing consultant who leads our service management capability group.

Jon previously worked in corporate IT service delivery and for an IT service provider, giving him empathy for clients and a working knowledge of the way to get the best from suppliers.

His main projects since becoming a consultant have been for a life sciences multinational, major pharmaceutical group and The National Archives. They cover a range of IT strategy and service management engagements which have the common theme of delivering performance improvements for clients – including cost effectiveness, process efficiency and optimised execution.

Jon is also Mason Advisory's 'capability group' lead for IT Service Management, leading a team that focuses on developing innovative tools and artefacts for our delivery work, as well as sales and marketing collateral and thought leadership.

One of Jon's CIO clients said: "He goes the extra mile to make sure he is fully integrated as part of the team. [...] I would hire Jon again in a heartbeat."