



## *MCA Awards 2018 Finalist*

**Performance Improvement in the Public Sector**

**Deloitte with Northumbria University**

Deloitte, working in close partnership with Northumbria University, has delivered a step-change in the quality, responsiveness and efficiency of the services provided by the University to students throughout their university life, and significant improvements to business activities across the University.

The project has, along with a number of other strategic initiatives outlined in its Strategy 2013-18, helped Northumbria to rise 20 places in the Guardian University League Table over the course of the project and secure 48th place in the 2018 ranking – its highest-ever position.