



## *MCA Awards 2018 Finalist*

### **Performance Improvement in the Public Sector**

#### **GE Healthcare Partners with Ministry of Health, Kingdom of Saudi Arabia**

GE Healthcare Partners has been involved in the delivery of the Patient Centered Programme (PCP) in a total of 50 Ministry of Health hospitals across Saudi Arabia supporting a local consultancy team in delivery and overall project management. This was the first programme of its kind at a national level and followed a structured improvement methodology with individual consultants facilitating teams in 5-6 hospitals each. Twelve KPIs were established for the programme and within the first year, and all have shown and sustained statistically significant improvements resulting not only in improvements to healthcare, but a return on investment of 50:1.