



Digital & Technology

Atos Consulting with Royal Free London NHS Foundation Trust

The Royal Free London NHS Foundation Trust is one of the largest in the UK, with over a million patients every year and around 10,000 staff.

Like every NHS Trust, it faced major pressures; a growing and ageing population unwarranted clinical variations and health inequality; severe and intensifying cost pressures; and demand for more patient-centric services. At the same time, it was struggling with legacy IT and had no over-arching approach to integrating leveraging or investing in digital technologies.

In a complex, fast-changing environment, a team from Atos helped the Trust to devise a ground breaking Digital Strategy, supporting a critical shift from focusing on efficient treatments to more innovative, integrated and intelligent healthcare.

Based on research and experience across health and other sectors, Atos helped the Trust to develop a blueprint for a modern hospital setting. This was the first comprehensive clarification of what digital means in a hospital and is learning that can be shared with the rest of the NHS.

As a first demonstration of the value of the Digital Strategy, Atos recommended a proof of value for analytics to support the Trust's strategic objective to reduce unwarranted clinical variations. This work was a huge step forward on the Trust's journey to standardise clinical care and reduce unwarranted variation.

Atos also supported pioneering work by the Trust and the rest of the North Central London cluster to which it belongs to co create an integrated digital strategy across all 22 cluster organisations, meaning that patients and clinicians will have the same experience across the cluster.

The Digital Strategy was key to the Trust's success in being selected as a Global Digital Exemplar. This is accelerating delivery of the Trusts' strategic and digital ambitions to transform healthcare. The Trust is pioneering population health management, trail blazing integrated care delivery and reducing unwarranted clinical variations to drive improvements in patient outcomes across the health ecosystem.

Based on this business case, the Trust's new Digital Hospital at chase farm is opening in 2018. This is the first completely digital NHS hospital, fully embodying the Trust's world-leading digital model.