



Consulting Excellence Declarations

Integrity | Loyalty | Passionate | Collaborative | Value Focused

Overview



ASE Consulting declares that it has committed to upholding the Consulting Excellence Pillars and Principles in our delivery of services to clients, our internal processes and the way we operate more widely.

We are committed to ensuring the highest standards of client service, value, ethical behaviour, and professional development.

We always put our clients needs above our own.

We care about our clients and work hard to help them achieve their goals.

Client Service and Value



We always put our clients first. Value, Care and Return on Investment are founding principles on which we provide our services. We require the highest standards from our consultants who deliver for clients in a professional and value focused way.

We provide excellent consulting services which help deliver the outcomes clients seek and need

Our tailored approach enables clients to achieve their ambitions, resolving complex and challenging issues and realising the best outcomes.

Our services and client propositions are consistently updated with successfully proven latest thinking.

We are transparent with clients and respond to concerns

We are open, honest and listen to client views.

To maximise the return on investment, we are transparent throughout the engagement including about client inputs required.

We constantly strive to improve the value we can deliver

We actively seek client feedback on our performance and act upon it.

We learn and update our services to add the greatest value and provide the highest quality advice and support based on approaches that are proven to work.

We continually improve these capabilities through our commitment to continuous professional development.

Ethical Behaviour



ASE Consulting is committed to high standards of ethical conduct. In everything we do we treat everyone with respect and dignity. We accept responsibility for our individual decisions and actions.

We are responsible and good citizens

Our client relationships are based on transparency, trust and mutual respect - we are passionate about client confidentiality.
We promote a diverse, inclusive and tolerant workplace that respects everyone's personal, moral and religious views.
We maximise use of public transport, recycling, and paperless operations. We support home working where appropriate.

We conduct our business ethically

Promoting a diverse, inclusive and tolerant workplace that respects everyone's views
Committed to maintaining a minimal carbon footprint, we maximise use of public transport and utilise home working and paperless operations
Where the services we offer cannot deliver the value the client seeks, we will inform them and where possible, work with the client to identify other ways to realise the desired goals
Our client relationships are based on transparency, trust and mutual respect

We foster an ethical culture

We all embody our values of integrity, loyalty, passion, collaboration and creating value.
We are an equal opportunities employer.
All our consultants uphold ethical business development.
We respect the beliefs of our consultants and clients alike.

Professional Development



Core to our professional development is an entrepreneurial spirit . We are proud of our people and offer them autonomy and accountability to develop their careers aligned to evolving market needs.

We undertake training and professional development planning each year

Professional development is at the heart of our performance management framework. Each consultant has a tailored career roadmap and defined objectives to which their professional development is aligned.

Our performance management framework is transparent and allows individuals to see and influence how they can progress

We promote strong core consulting capabilities and specialisms in our consultants and teams

We ensure that all our people have strong core consulting skills and expertise to meet client needs.

We have personalised training programmes tailored to individuals and business needs
The three pillars to develop core consulting capabilities are: maintaining a consulting skills journal, peer review and feedback and coaching and mentoring.

We support career progression, professional development and welfare.

ASE enables consultants to support one another in career progression, professional development and welfare.

ASE encourages the team to grow both professionally and personally.

We are respectful of each other's aspirations and preferences and care for one another. All have access to a broad range of external support for welfare.

Consulting Excellence: Plan



Implementation Plan

Client Services and Value

Review existing customer feedback channels and processes

Confirm enhancements and timelines

Enhanced customer feedback and service development processes live



Ethical Behaviour

Process for raising ethical issues codified

Employee guidance updated with revised process

Quarterly review of process as part of continuous improvement



Professional Development

Professional development roadmap and process

Personal roadmaps created

Embedded as part of quarterly performance review

