

NECS Consulting Excellence Declaration



At NECS Consultancy we consistently apply core NHS values in the way we work and interact with both our clients and colleagues. We focus on performance where each and every person has a clear line of sight to the strategic objectives to enable NECS to reach its vision:

“To enable life changing improvements to the health and wellbeing of communities by designing and delivering creative solutions for our customers”

The three pillars (ethical behaviour; client service and value; and professional development) of the MCA Consulting Excellence Framework link directly with the NECS values which drive our Consultancy behaviour:



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We are committed to applying the Consulting Excellence Framework. Examples of how we apply the principles of Excellence follow:

Ethical Behaviour

- Our commitment to ethical behaviour and how we treat our clients and colleagues is clearly embedded in NECS values.
- From the day of joining our employees complete mandatory training in ethical approaches to working in our health sector with required refreshes annually.

Client service and value

- NECS has a structured process for accepting and setting up projects with our clients. Similarly at close there is a process to engage with clients to focus on feedback and share learning.
- Our Consultancy team has a diverse background of skills and experience including clinical and other professional qualifications, and those trained in Six Sigma, Lean and other techniques.
- Continuous Improvement is a commitment for NECS with our clients and for our organisation. One part of our training programme includes visits to Nissan to understand and learn from their approach to CI.
- The value for our NHS clients is both from providing a high standard of consultancy support and from our reinvestment into the NHS.

Professional development

- From joining all new NECS consultants progress through a structured induction program. Subsequently all consultants agree objectives for the year which are discussed at twice yearly performance reviews with line managers.
- Everyone has a personal development plan which is underpinned by the opportunity to attend courses from the NECS training programme and other development programmes.