



Consulting Excellence Award for Client Service & Value

GE Healthcare Finnermore

"Customers determine our success" is the number 1 belief across GE. By delivery of consulting excellence, and with more than 100 consultancy projects completed every year, our clients save lives every day and improve the health and well-being of people in moments that matter. For example, we took one hospital from bottom quartile to upper quartile in A&E waiting times.

We also know how to enhance strategy and deliver operational grip- for example enabling £25 million revenue increase for one client, with similar applications in the private health sector for change management and performance improvement.

Customer surveys, which are done for every completed project with multiple customer representatives exceed 92% satisfaction.